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In a Rush? Try RightFax and Case360

December 6, 2012

Well, RightFax can be configured to target all incoming faxes to be stored as PDF or TIF in specific drop folders. When a fax comes in, a PDF or TIF (depending on your choice) gets produced with an accompanying XML file. More

Fax Content: Fast and Easy Search and Retrieval

November 22, 2012

In Microsoft Exchange- and Outlook-connected RightFax environments, the majority of inbound faxes are routed as PDFs to a user's Outlook Account. Faxes routed as normal PDFs are basically fax images embedded in a PDF file, thus limiting the ways in which you can work with this information. There is no option to copy or search text while in the PDF. More

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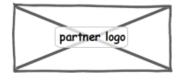
November 12-16, 2012

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EasyLink is now OpenText

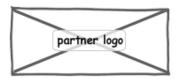
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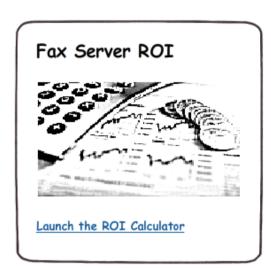
Fax and Document Distribution Solutions

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Secure File Transfer

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Completing Loans Faster

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Faxing from EMRs

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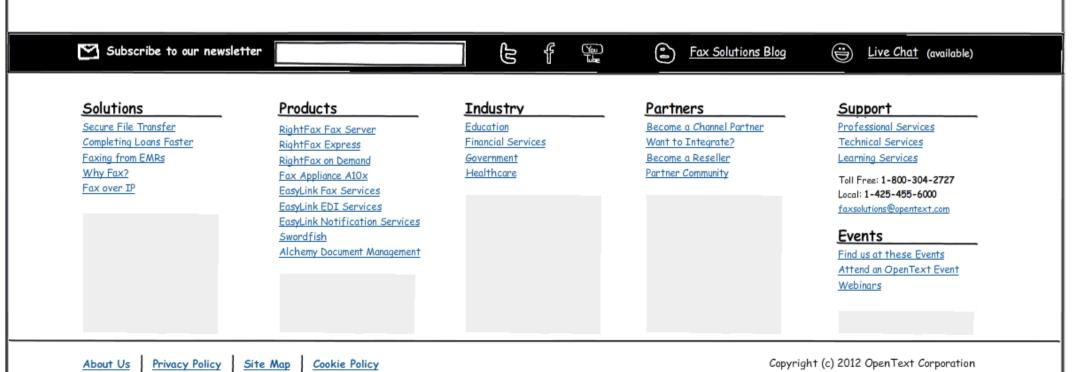


Why Fax?

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Fax over IP



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Secure File Transfer

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Faxing from EMRs

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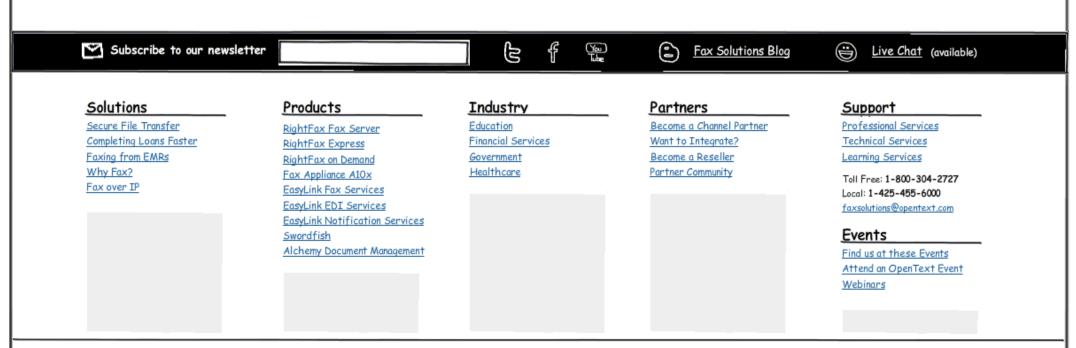
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Fax over IP

A Four Minute Introduction to FoIP

Overview Success Stories Resources

A Complementary IP Communication Technology

Fax over IP (FoIP) is a software-based technology that compliments and leverages your existing Voice over IP (VoIP) network and eliminates the need for traditional fax boards. With FoIP, your organization can expect all the advantages, reliability, and security of a traditional fax server solution, but with added benefits, such as server consolidation through virtualization and a unified communications strategy that's inclusive of fax.

Success Stories

Deloitte

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Industry: Environmental Services | Learn More

FoIP Toolkit

Virtualize your fax environment with a complete FoIP solution.

Download a FoIP Toolkit

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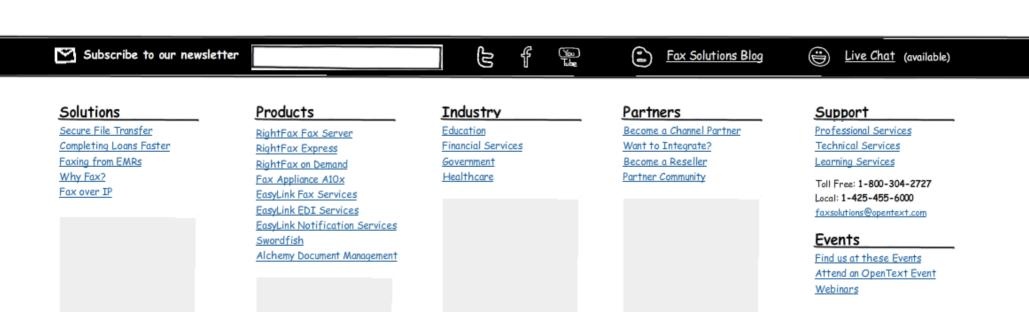
Want to learn more? Watch the FoIP Deep Dive Demo

This demo guides you through the world of Fax over IP (FoIP), offering an introduction to FoIP and the FoIP market, how fax devices talk to each other, and how Open Text Fax Server does FoIP.

View Demo

FoIP can help your organization by:

- · Lowering hardware and energy costs through virtualization
- Reducing telephony costs
- Leveraging your existing VoIP network
- Fitting seamlessly into unified messaging and communication strategies, including SIP trunking



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FoiP Success Stories

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Deloitte

Industry: Professional Services Deloitte Simplifies Nationwide Document Management with Virtualized Fax over IP

The University of Kansas Hospital

University of Kansas Hospital

Industry: Healthcare

Hospital Saves Time, Money with OpenText RightFax Fax over IP

GRAY/DON

Graydon

Industry: Information Technology

Automating High Volume Delivery of Financial Documents and Reducing Costs with Fax Over IP



Veolia Environmental Services

Industry: Environmental Services

Environmental Enterprise Veolia Supports Sustainability with Open Text

Testimonial -KiwiRail

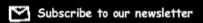
"From a technical perspective, (Fax Server, RightFax Edition Fax over IP) is a very simple setup and helps you get going without any flaws."

Jono Armstrong, KiwiRail

FoIP Toolkit

Virtualize your fax environment with a complete FoIP solution.

Download a FoIP Toolkit









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Deloitte Success Story

Deloitte Simpli es Nationwide Document Management with Virtualized Fax over IP from OpenText

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The Challenge

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The Solution

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The Result

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Professional Services

Customer

Deloitte



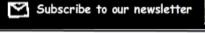
Business Challenges

- Inconsistent record keeping
- Costly fax hardware
- Time-consuming exchange of financial data with clients

Business Solution

OpenText RightFax Enterprise Server

Download Success Story









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Data Sheet

RightFax the Complete Network Fax Solution for Cisco Environments

White Papers

Virtualizing Open Text Fax Server with Real-time Fax over IP and Open Text Fax Gateway

Implementing Fax over IP in your Organization

Podcasts

Bringing Fax to the 21st Century

Regulatory Compliance Drives Growth of Fax over IP

Deep Dive Demo

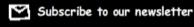
This demo guides you through the world of Fax over IP (FoIP), offering an introduction to FoIP and the FoIP market, how fax devices talk to each other, and how Open Text Fax Server does FoIP.

View Demo

FoIP Toolkit

Virtualize your fax environment with a complete FoIP solution.

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RightFax Server

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RightFax Express

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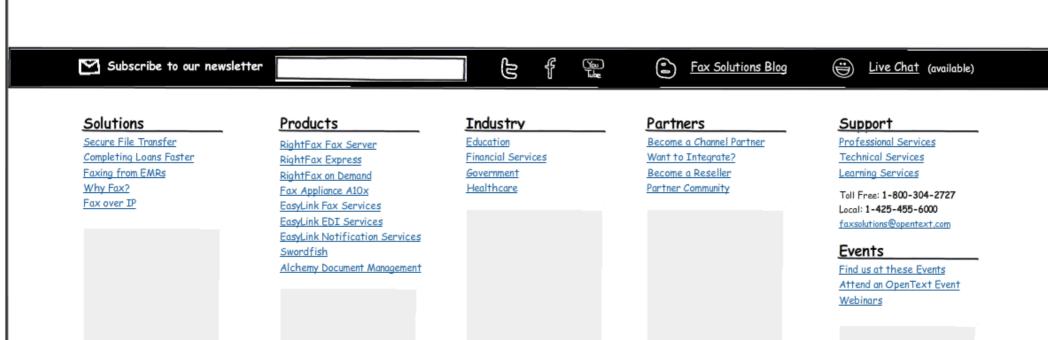


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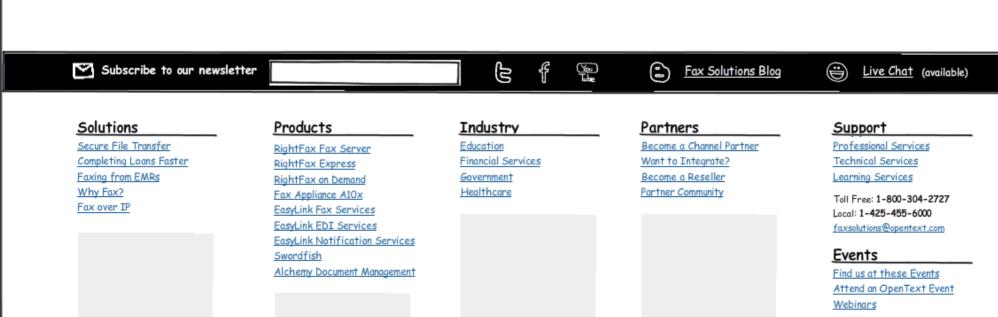
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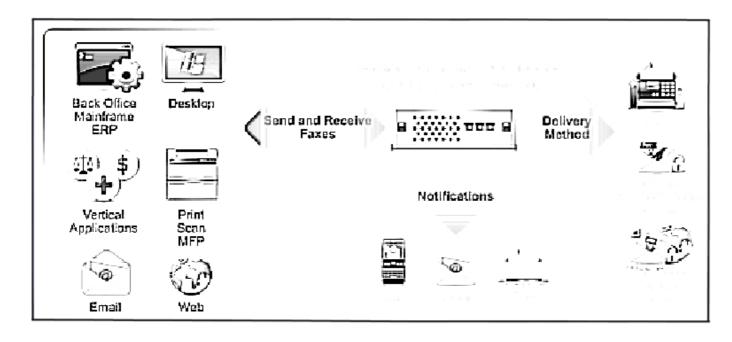
Internet Connector OpenText Fax Gateway Compatibility

RightFax fax server software improves the flow of your company's vital information by automating business-critical fax and document distribution. Whether your organization is small, medium or large, the RightFax network fax server increases employee productivity and decreases paper-based operational costs.

Your business faces increasing pressure to improve employee and process productivity, and to reduce operational costs. OpenText RightFax meets these challenges by integrating and automating fax and document distribution with your existing business applications. This lets you reduce costs, increase employee productivity, and decrease risks associated with standalone fax machines and unsecure email communications.

RightFax, the market-leading network fax server solution, automates time-intensive manual paper-driven processes by integrating them into your business applications and systems. Learn how the benefits of RightFax save you time and money by redefining and modernizing fax and document distribution within your company.

Quickly impact your ROI by streamlining document workflow, reducing costs and increasing productivity.



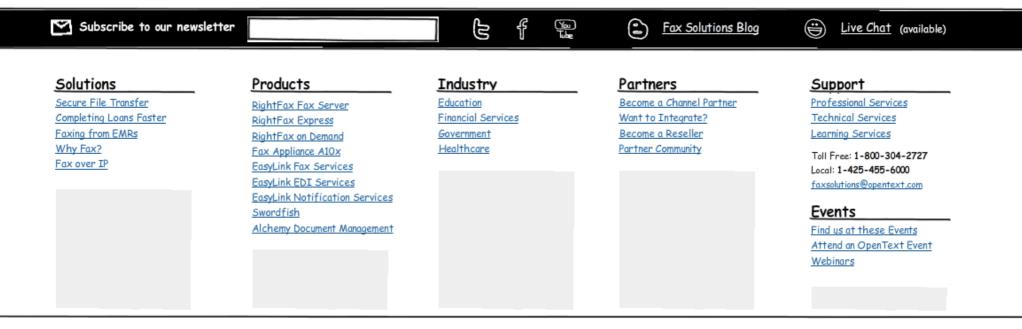
RightFax Demo Learn how RightFax automates faxing, improves productivty, and saves money in this brief demo. Start Demo



Now more than ever your organization needs to:

- Lower costs
- · Increase employee efficiency with fax to email and email to fax
- Integrate fax seamlessly from within business applications
- Send and receive faxes by integrating fax with your MFPs/MFDs
- Unify communications for voice, data and fax
- Prove compliance and improve audit-readiness

RightFax fax software has met these needs for 25 years. It continues to lead the market by integrating secure fax automation into email, front offices, back offices, the web, MFPs, and nearly any system or application.





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RightFax Integrations

Seamless integration with your existing systems

RightFax integrates with a variety of software applications that help streamline document process workflows in healthcare, financial, legal and other industries. We also integrate with popular back office applications like Microsoft Exchange and Lotus Notes. We can integrate with almost any system, including CMS, ERP, MFP devices, and a variety of EMR/HIS software products.

These tightly coupled integrations extend the functionality of the software application, provide the benefit of unattended automation to the end users, and increase the overall value proposition. Below is a list of the most common RightFax integrations.

Overview

Integrated Utilities

Email

Mobile

Custom Integration

MFP

ERP

CMS

Financial Services

EMR/HIS



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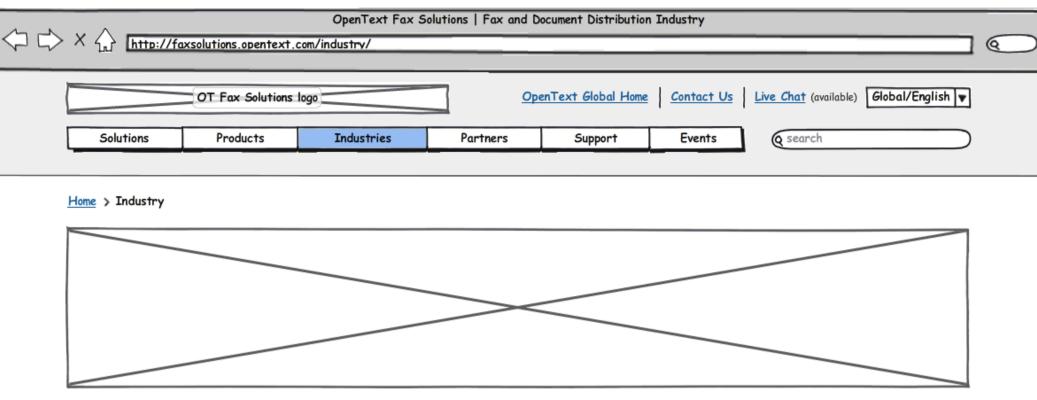
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Industry

Discover how Open Text can help your organization implement high-return fax and document management solutions while leveraging existing processes and best practices.

Within many industries, fax remains a critical component of a company's core business practices, primarily governed by the fact that a fax is considered a legal document. Industries such as healthcare, government, financial services and legal are reliant on traditional fax, while regulations continue to require a more sophisticated use of the technology.

Explore the industries we server to understand how Open Text can help your organization implement solutions tailored to meet your business requirements.



Healthcare

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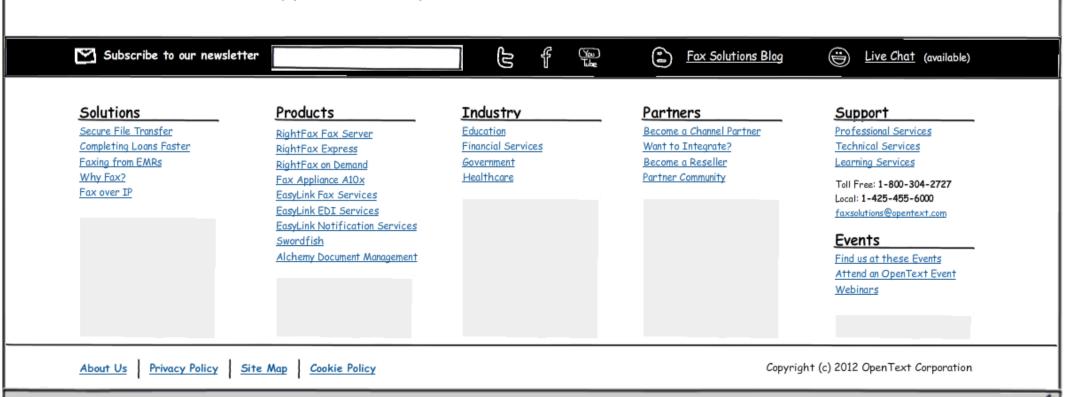


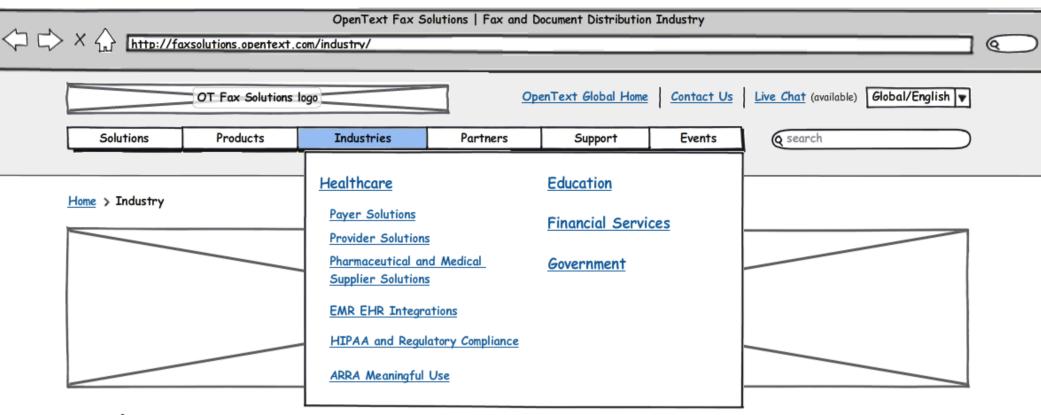
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Education





Industry

Discover how Open Text can help your organization implement high-return fax and document management solutions while leveraging existing processes and best practices.

Within many industries, fax remains a critical component of a company's core business practices, primarily governed by the fact that a fax is considered a legal document. Industries such as healthcare, government, financial services and legal are reliant on traditional fax, while regulations continue to require a more sophisticated use of the technology.

Explore the industries we server to understand how Open Text can help your organization implement solutions tailored to meet your business requirements.



Healthcare

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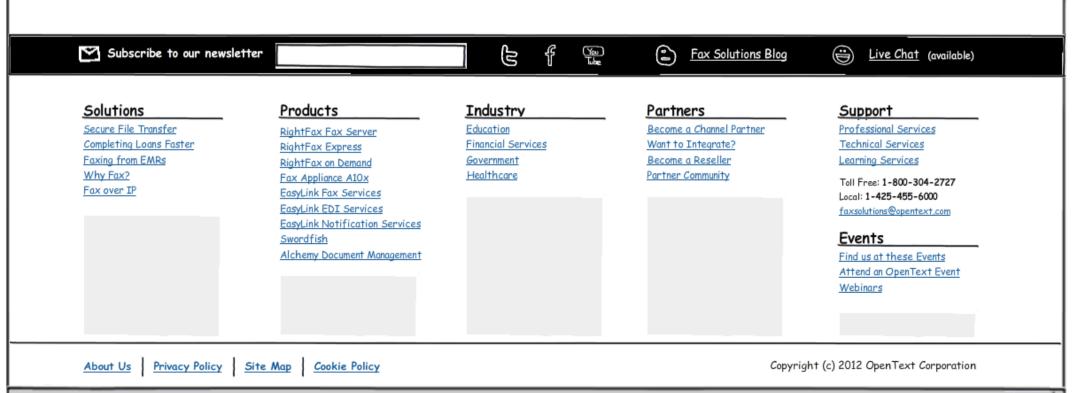


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Education



OpenText Fax Solutions | Fax and Document Distribution Industry

Home > Industry > Healthcare

Healthcare

Overview Provider Solutions Payer Solutions Pharmaceutical and Medical Supplier Solutions

EMR EHR Integrations | HIPAA and Regulatory Compliance | ARRA Meaningful Use | Success Stories | Resources

The most trusted and integrated digital fax and document management solutions in healthcare

Healthcare organizations face increasing demands from patients and healthcare providers for high quality care and the payers' need for cost control. These challenges are compounded by privacy concerns and heightened regulatory requirements. The same companies are feeling increasing pressure to digitize content, improve internal workflow processes, ensure regulatory compliance of electronic medical records (EMRs), and deliver information more quickly. These problems must be solved while reducing costs and safeguarding information security.

Providers

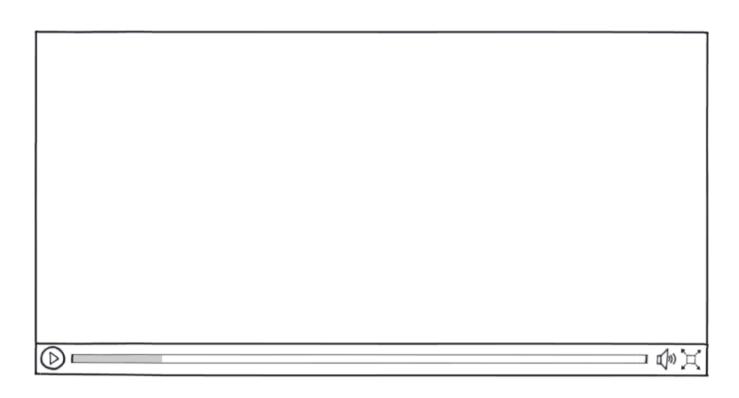
Communicate patient information quickly and securely while simplifying compliance and empowering you to focus on what matters most - enhancing patient care.

Payers

Accelerate claims processing, medical handling and other management activities by providing instantaneous information delivery via fax, email, certified email and encrypted PDF.

<u>Suppliers</u>

Automate the exchange of business information with customers and suppliers and improve response time while reducing document delivery costs.



Healthcare: Secure Information Exchange Report

A recent survey of healthcare providers allows OpenText to share the latest data regarding the state of patient privacy and secure records management against a backdrop of regulatory compliance. Read the full report from Healthcare IT News here.

Download Report

OpenText fax and document management solutions help healthcare providers, payers, and suppliers overcome these challenges by creating an integrated and fully-automated digital fax and archiving solution that leverages your existing medical IT resources. As the fax market leader with 25 years of experience and more than 10,000 healthcare installations worldwide, OpenText and its family of network fax and document management solutions will help you reach your goals quickly, simply, and securely.



EMR EHR Integrations

Secure private health information exchange from any healthcare information system



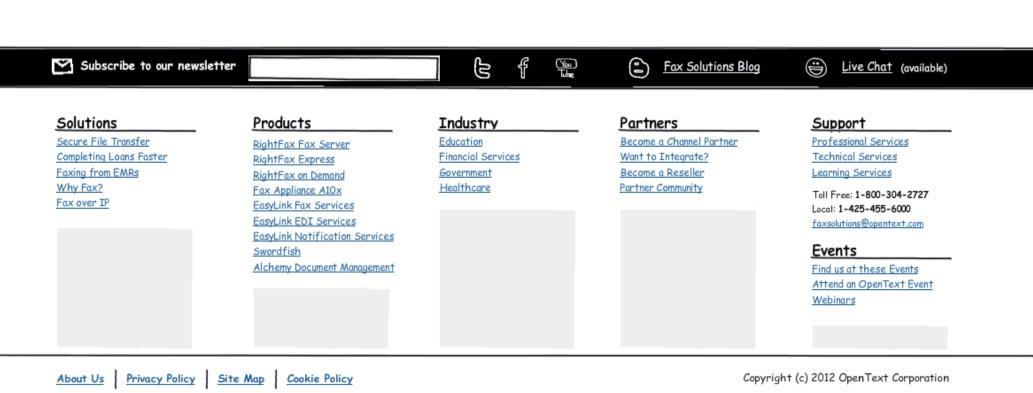
HIPAA and Regulatory

Be prepared for compliance audits



ARRA Meaningful Use

 $Integrate\ Open Text\ digital\ fax\ solutions\ with\ your\ clinical\ records\ system\ to\ facilitate\ Meaningful\ Use\ requirements$



Home > Partners

Fax and Document Distribution Partners

OpenText works with top technology companies to integrate RightFax into leading software applications and infrastructure. This integration maximizes the value of your technology investments and makes RightFax simple to use, deploy, and manage.

OpenText enterprise fax and document distribution solutions make it easy for organizations and people to securely capture, store, archive, and dispose of documents with ease.

From scanning and data export, to integrating and automating the flow of fax, paper, and electronic documents, OpenText fax solutions help organizations reduce costs, integrate with existing systems, infrastructure, and business processes, and secure business-critical documents.



Become a Channel Partner

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Want to Integrate?

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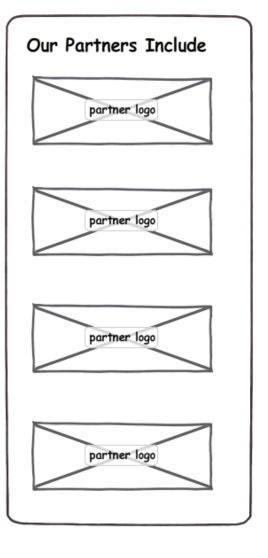
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Partner Community

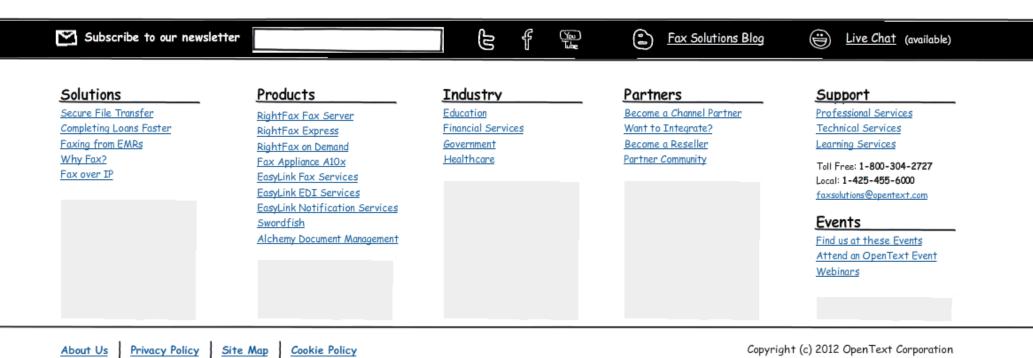
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Team up with OpenText to expand your business

Products

OpenText has helped thousands of partners worldwide succeed and grow by expanding their offerings and providing complete solutions. OpenText gives you access to market-leading Secure Information Exchange products and services, and the support you need to increase revenue streams.

Industries

For more information, contact us at fddg-partnermarketing@opentext.com.

Partner Program Benefits

- · Margins on products and services
- · Support plans and renewals margins
- Access to channel sales support via email and phone
- Access to priority technical support
- Sales training and certification
- Sales leads eligibility
- Free copies of products
- Access to partner portal
- Access to marketing resources
- · Discounts on partner technical training
- · Market development funds eligibility

OpenText Referral Program

Want to sell an OpenText Solution to a customer but are not sure you want to become part of the Partner Program? No problem! Register for our <u>OpenText Referral Program</u>.

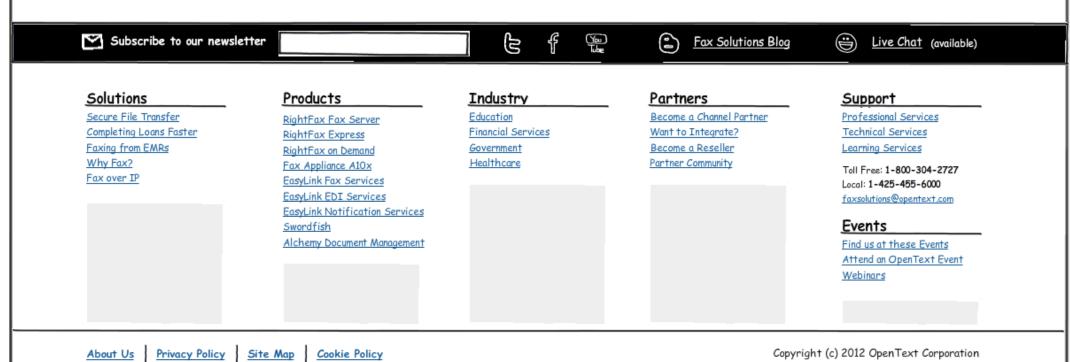
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Professional Services

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Planning, deployment, integration and consulting for FDDG customers

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Our experienced Professional Services team is dedicated to providing quality services and innovative solutions that are tailored to your specific business needs. We listen to you, delve deep to truly understand both your current needs and longer term requirements, and deliver robust best-in-class responses that leverage our advanced product platforms.

From planning and implementation to consultation and solutions development, we employ proven best practices and project methodology to ensure that you get the business results you seek in the time frame you need them-and within the strict budget you set.

Our streamlined processes are also designed to effortlessly and successfully deliver an enterprise solution with minimum disruption to your day-to-day IT operations.

The Open Text Suite of Professional Services encompasses <u>Implementation Services</u>, <u>Consulting Services</u>, and <u>Solution</u> <u>Development Services</u> covering the following Fax and Document Distribution Group products:

- Open Text Fax Server, RightFax Edition (formerly Captaris RightFax)
- Open Text Fax Appliance (formerly Castelle FaxPress)
- Open Text Document Server, Alchemy Edition (formerly Captaris Alchemy)
- · Open Text Workflow Server (formerly Captaris Workflow)

Implementation

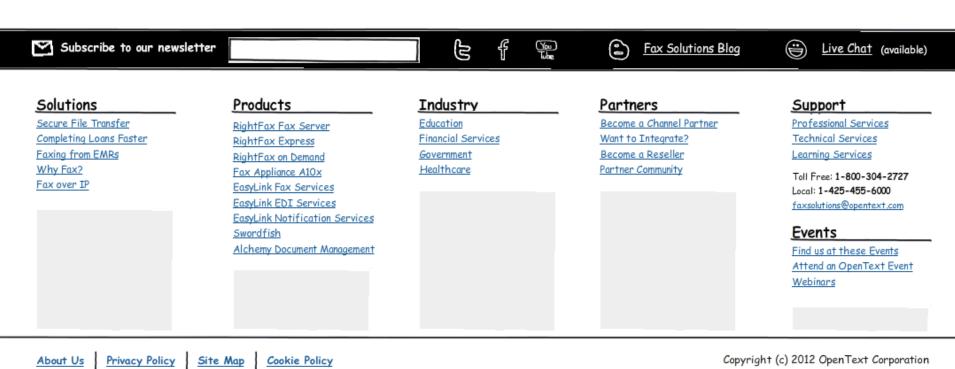
- · New implementation
- Product upgrade
- · System expansion
- System consolidation
- FoIP migration and systems virtualization
- Hosted implementations/migrations (RightFax OnDemand)

Consulting and Training

- Design/architecture consulting
- · Formal product training
- Personalized training
- Systems review and infrastructure assessment
- · Project planning/management support
- Industry-specific solutions consulting (e.g., healthcare, legal, financial, manufacturing, etc.)

Solutions

- Third-party systems integrations
- OpenText product integrations (e.g., Content Server, Metastorm, Capture Center, etc.)
- Customization and enhanced functionality (pre-built custom solutions and extensions are also available)
- Workflow and capture solutions



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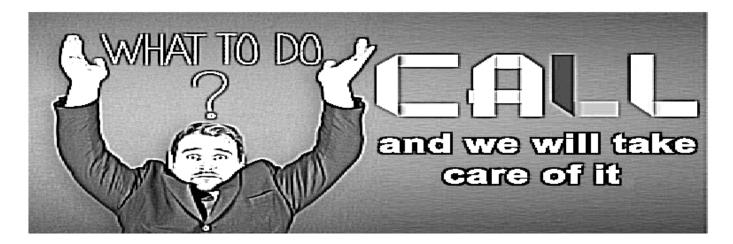
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Implementation Consulting and Training Solutions

Expert planning and deployment for FDDG customers



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We Offer These Services

- · Enterprise systems integration
- OpenText product integrations
- · Extended functionalitions via Solution Catalog
- Fax management, automation, workflow and capture solutions
- · Secure information exchange solutions

Let us help you succeed.

Give us a call at 1-800-304-2727 or 1-425-455-6000, send us an email fddq.ps@opentext.com, or contact us via <u>Live Chat</u> for more information about getting help with your implementation.

Why Come to Us?

Expertise

We are the enterprise fax, FoIP and secure information exchange experts, period. Why attempt to DIY, if we are just a phone call away?

Experience

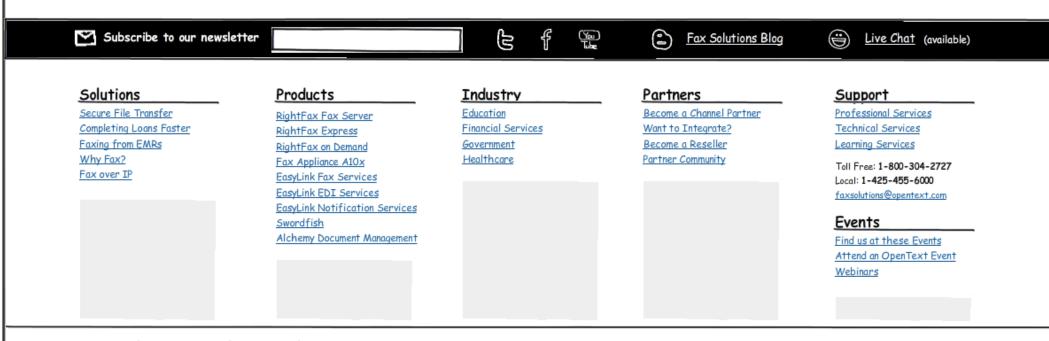
We deliver services efficiently, quickly and cost-effectively. We have the know-how and most importantly we do it right the first time. Because that's all we do.

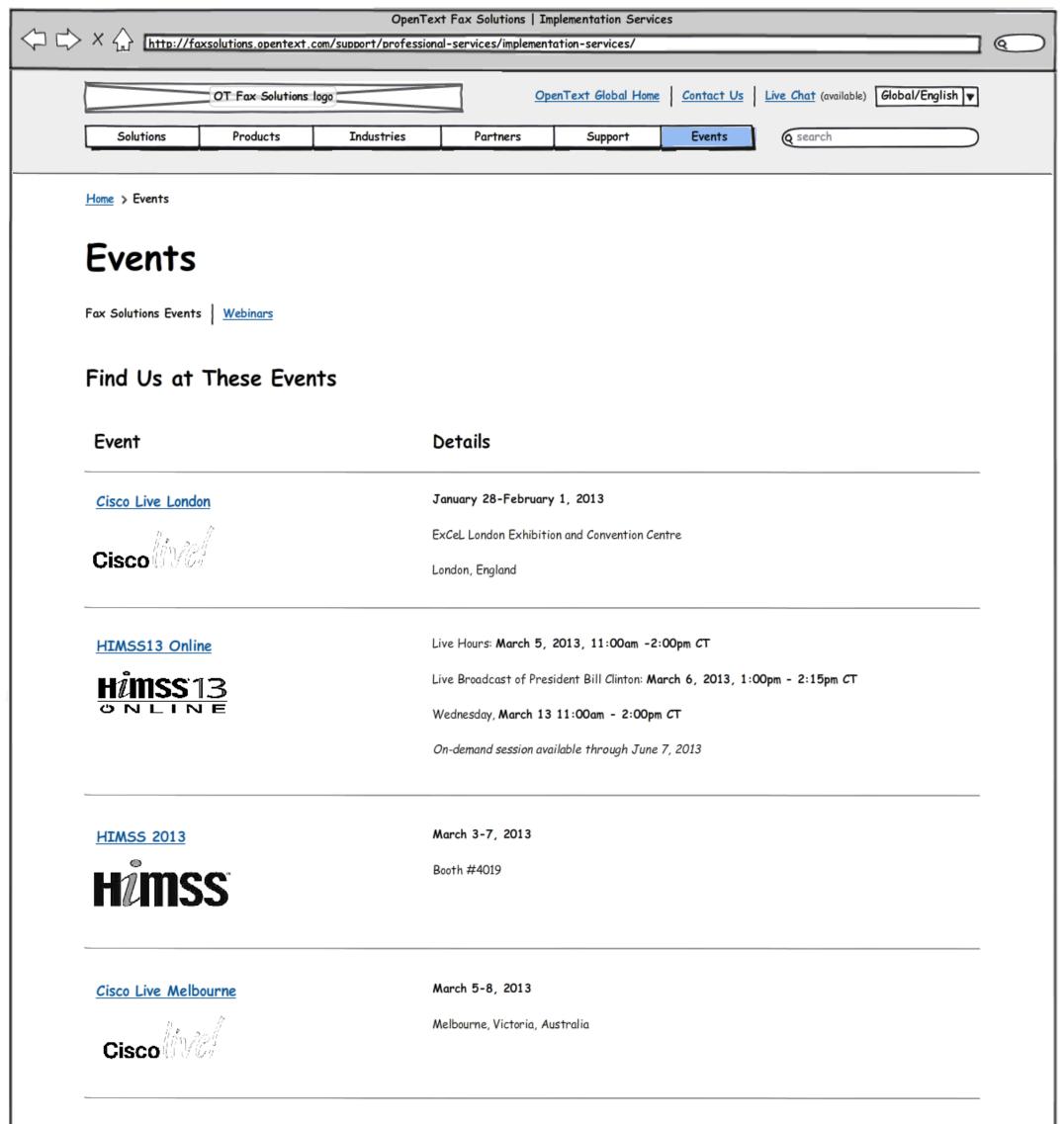
We are committed to services excellence-we stand by our product and our services. No project is too small (or too big).

Peace of Mind Services

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No matter which OpenText Fax and Document Distribution products and systems you invest in, you can be assured we will implement them effectively and efficiently. Our consultants and engineers have an average of over 15 years of product and industry experience. We offer implementations for organizations of all sizes and complexities, tailored to your specific business needs. We have a flexible set of engagement models; from time and materials to fixed fee packages, from remote services to onsite installations.



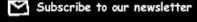


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